

Caring Heart Home Healthcare

Minneapolis, MN



Caring Heart is a MA-certified home healthcare business owned by Darshae Underwood that provides in-home services to people of all ages. They recently expanded into group homes and were adding 17 clients and employees when the crisis hit.

“We’re funded through the state, and the state is behind on some of their processing. If we don’t get our service agreements in a timely manner, then we’re paying our employees to do the job before we get funding for it.”

Caring Heart applied for a PPP loan to continue to pay their essential workers while they wait for their state funding, cover rent and utilities for their office space and group homes, as well as purchase PPE that meets the new standards of care.

The PPP loan allows Caring Heart to continue to pay their essential workers through the COVID-19 crisis.



“We don’t want our clients to go without services. Some of our clients can’t go without services.”

“The process was fast, easy, and stress free.”

YEARS IN BUSINESS	4
EMPLOYEES	75
PPP LOAN AMOUNT	Less than \$300,000

Application & Decision

Applied at a bank, received a generic email but did not hear back.

Applied after hearing from PayPal that they were providing access.

Current PayPal Business customer.



©2020 PayPal Inc. Confidential and proprietary



Approved and funded for PPP loan within 24 hours.

Results may not be typical and may vary substantially across businesses. The lender for the Paycheck Protection Program loan through PayPal is WebBank, Member FDIC.